

Attorney Docket No. 9392-2

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application: Dennis M. DiVenuta et al. Confirmation No. 8847  
Application No.:10/672,556 Group Art Unit: 2614  
Filed: September 25, 2003 Examiner: Gerald Gauthier  
For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR  
PROVIDING TARGETED MESSAGES FOR PHARMACY INTERACTIVE VOICE  
RESPONSE (IVR) SYSTEMS

Date : September 11, 2008

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AND RESPONSE TO  
OFFICE ACTION DATED JUNE 11, 2008**

Sir:

Responsive to the Office Action dated June 11, 2008, please amend the above-identified application as shown.

If any extension of time for the accompanying response or submission is required, Applicant requests that this be considered a petition therefor. The Commissioner is hereby authorized to charge any additional fee, which may be required, or credit any refund, to our Deposit Account No. 50-0220.

Amendments to the claims are reflected in the **Listing of the Claims** beginning on page 2 below.

Remarks begin on page 27 below.